

The True Impact of the Money Transmission Modernization Act

Payroll Processing Servicers as Money Transmitters



2023 Asure Reseller Partner Conference



Speaker Introduction



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Legal Disclaimer

The information provided during this presentation does not, and is not intended to, constitute legal advice; instead, all information, content, and materials available as part of this presentation are for general informational purposes only.

Please consult your legal counsel to evaluate your legal and regulatory risks.

Session Agenda

O1 Changing Regulatory Landscape

Model Money Transmission Modernization Act (MTMA) Overview

Getting and Keeping Licenses

Changing Regulatory Landscape - State Level

2021

Regulatory Enforcement Actions

Between 2018 and 2022, nine states took enforcement actions against payroll service providers based on interpreting existing laws to label the payroll service providers as money transmitters.



Uniform Money Services Act

Proposed model for state safety and soundness law that creates licensing provisions for various types of money-services businesses ("MSBs").

MTMA

At least 10 states have enacted the MTMA in whole or in part. Multiple state legislatures are contemplating the MTMA in their states.

MTMA State Enhancements

Introduced by the Conference of State Bank Supervisors, the MTMA is a single set of nationwide standards and requirements created by industry and state experts.



2023

"Money Transmission" Under the Uniform Money Services Act

- Uniform Money Services Act (National Conference Of Commissioners On Uniform State Laws) is the set of model money transmission laws behind the current money transmission laws in the United States.
- "Money Transmission" is broadly defined. It means selling or issuing payment instruments, stored value, or receiving money or monetary value for transmission....
- Does not specifically mention "payroll service provider."
- Requires money transmitters to obtain licenses in states where they accept money for transmission.
- Some states adopted this model law and added a specific exemption for payroll service providers.



Regulatory Enforcement Actions

2018

2020

2021

2022



Texas interpreted its money transmission laws to include a payroll service provider in the term "money transmitter." Required the company to obtain a money transmission license and pay fines and penalties for unlicensed money transmission.

VT & CT

Vermont and Connecticut took enforcement actions against payroll service providers.

Required the companies to obtain a money transmission license and pay fines and penalties for unlicensed money transmission.

AK, ID & NH

Alaska, Idaho, and New
Hampshire took enforcement
actions against payroll service
providers for unlicensed
money transmission.

AL, AR & FL

Alabama, Arkansas, and Florida took enforcement actions against payroll service providers for unlicensed money transmission.

MTMA

- Introduced by the Conference of State Bank Supervisors (CSBS) in August 2021.
- Specifically includes "payroll processing services" in the definition of money transmission.
- "'Payroll processing services' means receiving money for transmission pursuant to a contract with a person to deliver wages or salaries, make payment of payroll taxes to state and federal agencies, [make payments relating to employee benefit plans], or make distributions of other authorized deductions from wages or salaries. The term payroll processing services does not include an employer performing payroll processing services on its own behalf or on behalf of its affiliate, or a professional employment organization subject to regulation under other applicable state law."

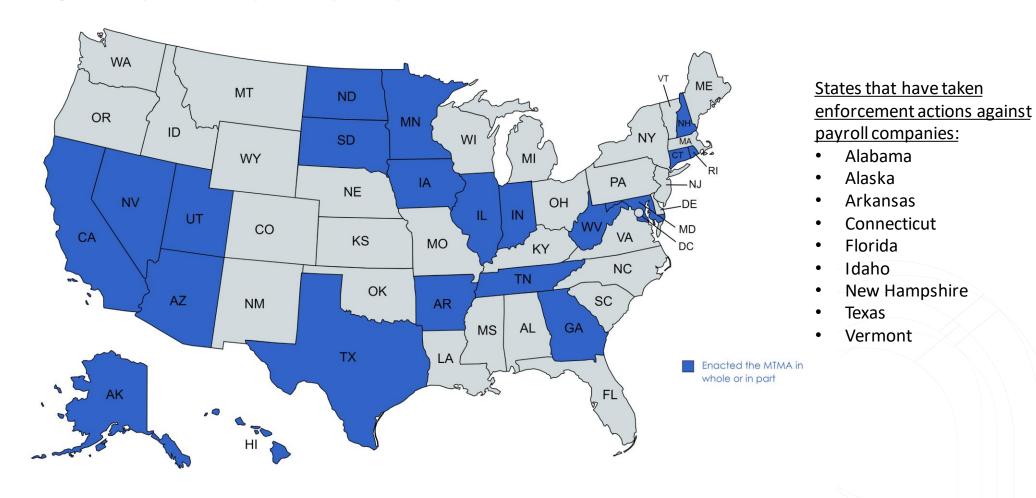


This is a **model act,** which means that states adopt the act, often with amendments.

Requires **licensure** for money transmitters.

Sets various **requirements** for getting and keeping a money transmission license.

MTMA State Enactments



Some state adoptions of the MTMA is effective now.



Remember that the MTMA is a model act, which means that each state that considers it must adopt it for itself. Often, a state will adopt a model act with amendments. For example, Indiana adopted the MTMA, but without the language regarding payroll service providers. It is important that you consider the regulatory requirements for each state in which you operate individually.

What are the MTMA Elements?

Definitions

Key terms in the MTMA

Key Individuals

Control Persons
Information required

Recordkeeping

Record of outstanding money transmission obligations

G/L, Bank statements and bank reconciliation records

List of authorized delegates

Ongoing Reporting

Audited financials, Quarterly
Reporting. Authorized
Delegates. Changes/Special

Events

Applications

NMLS and the Money Transmission License

What are the MTMA Elements?

Prudential Standards

Net worth, Surety Bonds, Permissible Investments

Examination

Examination or investigation by the state regulator

License Renewal

Annual renewal of mone transmission license

Disclosures

Specific disclosure requirements for payroll processing services
(Client reports of upcoming payroll obligations and paystubs)

Enforcement

Remedies for violations of the statute



Definition of Money Transmission

"Money transmission" means any of the following:

(1) Selling or issuing payment instruments to a person located in this state. (2) Selling or issuing stored value to a person located in this state. (3) Receiving money for transmission from a person located in this state. The term includes payroll processing services.

The term does not include the provision solely of online or telecommunications services or network access.



Definition of Money Transmission

"Receiving money for transmission" or
"money received for transmission" means
receiving money or monetary value in the
United States for transmission within or outside

the United States by electronic or other means.



Definition of Money Transmission

"Payroll processing services" means receiving money for transmission pursuant to a contract with a person to deliver wages or salaries, make payment of payroll taxes to state and federal agencies, [make payments relating to employee benefit plans], or make distributions of other authorized deductions from wages or salaries. The term payroll processing services does not include an employer performing payroll processing services on its own behalf or on behalf of its affiliate [or a professional employment organization subject to regulation under other applicable state law].



Applications are submitted through NMLS (Nationwide Multistate Licensing System and Registry developed by the Conference of State Bank Supervisors and the American Association of Residential Mortgage Regulators).

Application - Elements

Legal name, business address, and trade names of the Applicant

List of criminal convictions of the Applicant and any material litigation over the previous 10 years

Description of any prior money transmission provided in the state in which the Applicant is seeking a money transmission license

List of proposed authorized delegates

License history of the Applicant
Information regarding any bankruptcy
or receivership proceedings affecting
the Applicant or a person in control
of the Applicant

Authorized delegate agreement template



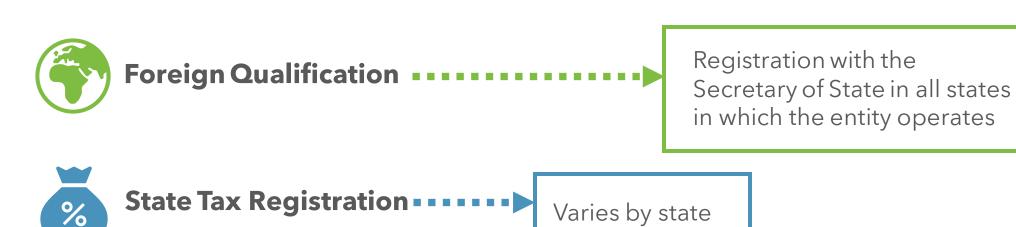
Sample form of payment instrument or stored value

List of Direct owners of Applicant
List of Executive Officers

Name and address of any federally insured depository financial institution through which the applicant plans to conduct money transmission

Entity formation details
Certificates of Good Standing
Organization Structure
Audited financial statements
Parent company information
Application fee

Elements Not Discussed in MTMA



Registered Agents

This is a party in the state that will receive service of process

AML/Bank Secrecy Act Program

While it is unclear as to whether the federal government classifies a payroll company as a "money services business," some states have independent AML/BSA program requirements.

Key Individuals

"Key individual" means any individual ultimately responsible for establishing or directing policies and procedures of the licensee, such as an executive officer, manager, director, or trustee.

Key individual will have their own NMLS profile.



Information Requested



- ✓ Employment history
- ✓ Residence History
- ✓ Criminal background checks (state and federal)
- ✓ Credit report
- ✓ Foreign individuals Special requirements
- √ Verification of experience
- √ Government-issued identification

Ongoing Reporting and Recordkeeping

MSB Quarterly Reporting - Report of Condition.

Financial Information

Nationwide and state-specific money transmission transaction information

Permissible Investment Report

Transaction Destination Country

Reporting

Audited Financials

Authorized Delegate Reporting

Report of Certain Events

Bank Secrecy Act

Bank Secrecy Act Reports

Record of each outstanding money transmission obligation sold

General ledger posted at least monthly containing all asset, liability, capital, income, and expense accounts

Bank statements and bank reconciliation records

Records of outstanding money transmission obligations

Records of each outstanding money transmission obligation paid within the [three]year period

List of the last known names and addresses of all authorized delegates



Prudential Standards

Net Worth: "A licensee under this [Act] shall maintain at all times a tangible net worth of the greater of \$100,000 or 3 percent of total assets for the first \$100 million, 2 percent of additional assets for \$100 million to \$1 billion, and 0.5 percent of additional assets for over \$1 billion."

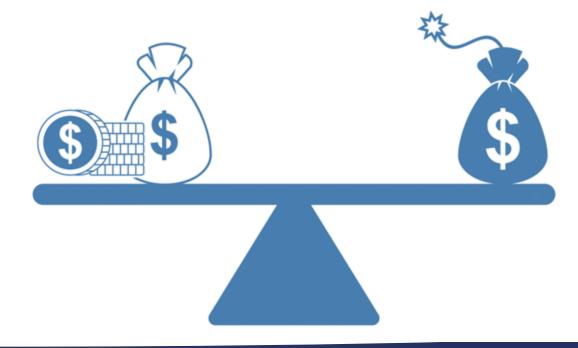
"Tangible net worth' shall mean the aggregate assets of a licensee excluding all intangible assets, less liabilities, as determined in accordance with United States gene accepted accounting principles."

Permissible Investments (PI)

Amount: market value computed in accordance w United States generally accepted accounting prinof not less than the aggregate amount of all of its outstanding money transmission obligations

Types: Act specifies types. General rules is that PI a cash and cash equivalents

Surety Bonds: "The amount of the required security shall be: (1) the greater of [\$100,000] or an amount equal to one hundred percent of the licensee's average daily money transmission liability in this state calculated for the most recently completed three-month period, up to a maximum of [\$500,000]; [or(2)[in the event that the licensee's tangible net worth exceeds [10]% of total assets, the licensee shall maintain a surety bond of [\$100,000.]]



Getting & Keeping Licenses

1 2 3 4 5

GATHER APPLICATION MATERIALS

Company and Key Individual profiles Evidence of meeting prudential standards Prior Activity

SUBMIT APPLICATION

NMLS application
Background checks
and credit checks

ONGOING REPORTING

Quarterly updates
As needed reporting

EXAMINATION

Individual or joint exams

RENEWAL

Annual reporting and fee payment

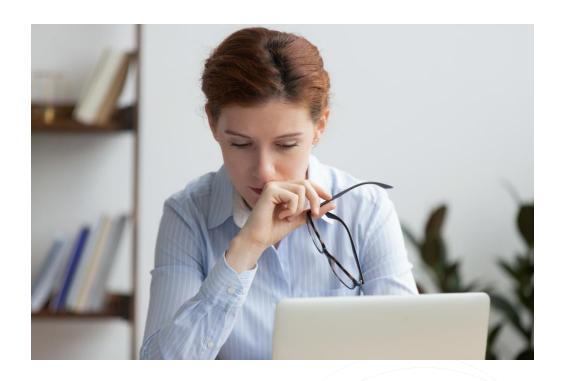


"When all is said and done, the initial financial outlay for what is often referred to as full compliance with federal and state laws can approach a seven-figure amount over the course of a year. Add to that the ongoing costs of annual reporting, recordkeeping, audits, and legal fees, which after a few years tend to outstrip the initial outlay."

- Marco Santori - Chief Legal Officer at Kraken

Licensing Burden - Costs

- Application fee: Varies, but some states charge upwards of \$10,000 (Texas)
- License Renewal fee: Varies, but some states charge upwards of \$25,000, based on volume.
 (Texas ranges from \$3,950 to \$21,250.)
- Exam fees: Varies. (Texas charges \$75 per hour for each department examiner conducting the investigation and all travel expenses.
- Registered Agent: Varies from \$50 to \$300 a year, depending on the company and the specific services included



- Surety Bond: Bond amount ranges from \$100,000 to \$2 million, with your premium depending on your credit rating.
- Audited financials
- Personnel

Summary

The regulatory landscape has changed.

Compliance is a state-by-state matter.

The MTMA is a model

assess your risks on a

law. Variations exists in

Compliance is an ongoing concern.

The burden does not stop when a license is obtained. You must continue to meet the requirements.

Maintaining the license portfolio is a full-time job.

The license applications can take many hours.
Preparing for exams and managing issue remediation are significant time commitments.

Seek professional assistance.

Penalties for noncompliance can be steep. Hiring professional compliance personnel can lead to significant cost savings.

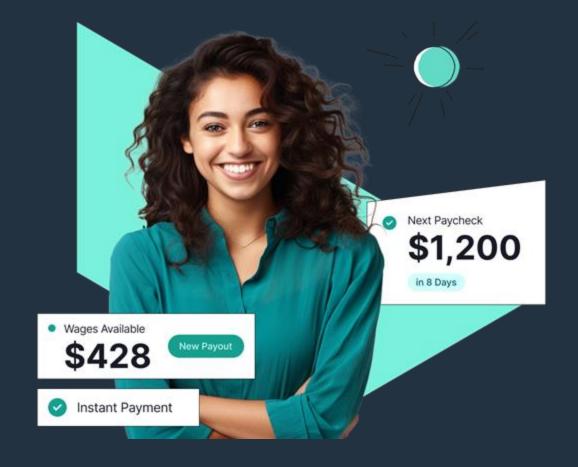
Payroll service providers are now considered money transmitters in a large and increasing number of states.



Thank You



The financial empowerment platform for SMBs







What does ZayZoon offer?

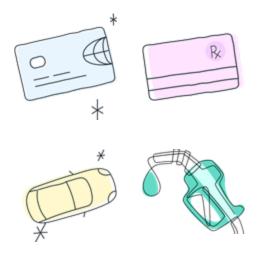
Earned Wage Access

Help employees access their earned wages on demand.



ZayZoon Perks

Help employees save where they are already spending.



Financial Wellness

Educational courses, smart insights and customized alerts to improve employees' financial health.





Earned Wage Access

Allows employees to advance a portion of their already earned wages without the need to ask an employer for an advance, pay overdraft fees, late fees or go to a payday lender..



Quick and easy set up

Sign up to funds in bank account in less than 30 seconds



Low cost, Free or FREE+!

Fixed transaction fee for each dispersal, up to \$200



Instantaneous

Instant access to funds 24/7/365



Customer care

Employees get the help they need from real people, every step of the way.





Employees choose how to get paid



Debit card / Bank

Fee: \$5

Instant transfer.



Instant Gift Card

Fee: FREE+

Up to 25% bonus to hundreds of retailers.



Gas Card

Fee: FREE+

5% bonus on gas and \$5 bonus for the first time!



Fee: FREE

Prepaid Card

No credit check required



ZayZoon VISA Prepaid Card

Give employees no-cost access to their earned wages daily



No administration needed

Owned and administered by the employee



Skip the fees

No monthly maintenance fees. Employees access their earned wages without the \$5 fee.



Easy access for employees

No credit check required for employees.



Flexible

Employees can use the card as direct deposit if they have a second job or reload funds themselves.



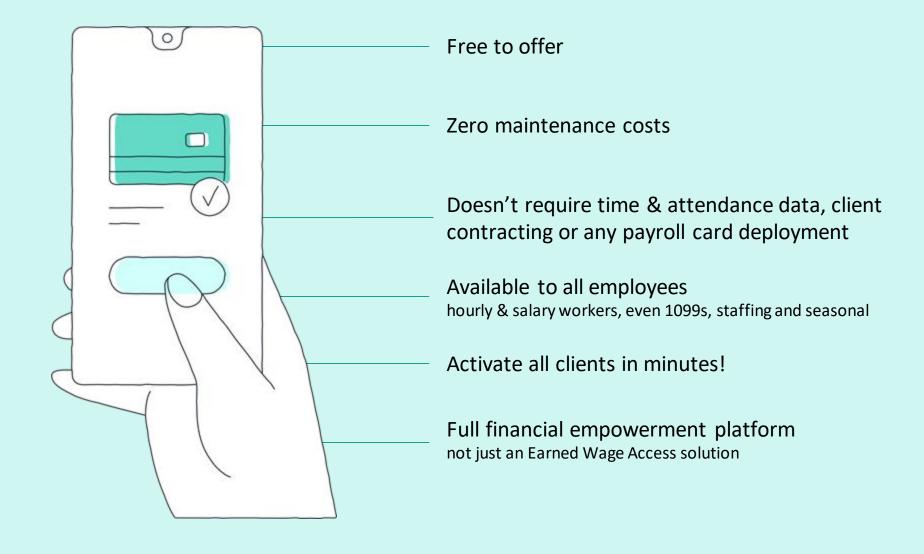
Funds are safely insured by FDIC

Offered by ZayZoon in partnership with our FDIC insured bank partner.





The ZayZoon difference

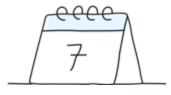




The WHY: Workplace financial stress is an epidemic



of Americans are living paycheck to paycheck



61.7% of employees are most stressed about paying their bills **



^{*}LendingClub Report, January 2023

^{**}Insufficient Fun Report, survey of 5,000 ZayZoon customers in 2023

How does
ZayZoon help
your clients?





R ecruitment



E ngagement



Retention



Hot industries



QSR + Restaurants



Hospitality



Home Healthcare



Manufacturing



Retail



= \$10k/year Savings Per 100 EEs



Trusted by industry leaders































Why would a client say "no?"

With other providers:

- Don't want to provide files
- Don't want repayment risk
- Don't want to fund transactions
- Don't want a payroll card
- Don't have time to evaluate a contract and lengthy launch

With ZayZoon....

There... is... no... reason... to... say... no.





Thank you!









Enhance your payroll offering

Income and Employment Verifications
The Work Number from Equifax



Matt Herbein
Account Executive, Strategic Alliances



John Alden
Sr. Director, Alliances
Business Development

Introductions





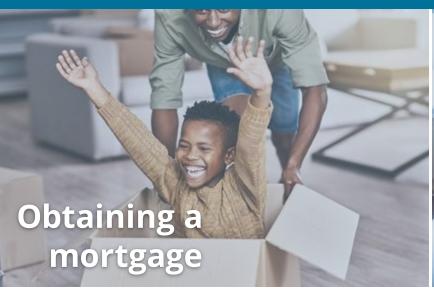








Your Customer's employees are transacting as consumers in their everyday lives...









An Evolving Verifications Landscape

Loan

Origination

Systems

Fully automated machine-to-machine connections deliver the verifications, helping power the on-demand financial decisions consumers expect



Real Estate

Origination

Automated Underwriting

Quality Control

Secondary Investors

Equity Loans

Apartment Leasing



Consumer Finance

Online Loans

Personal Loans

Student Loans

Title Loans

Cash Advance

Mobile Phone Contracts

Internet Service Contracts



Credit Card

New Card Approval

Credit Line Increase



Batch File Submissions

Dealer Management **Systems**

Pre-Approval



Government

Benefits Oualification

Recertification

Enforcement Action



System-to-

System

Integrations



Loan Funding



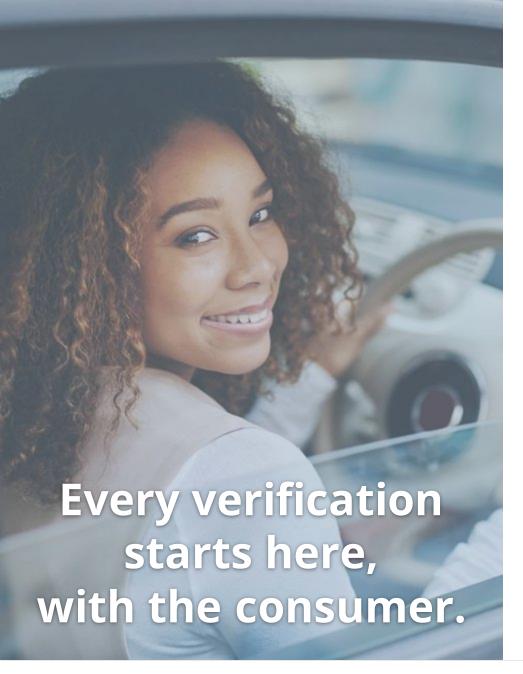
Background

Screening

Pre-Employment

Screening

Ongoing Monitoring



The Work Number provides security, privacy, and **transparency**

Transparency for the consumer:

Consent for an income or employment verification request is typically given by the consumer during the application process for a loan, job, or social service benefits

Since The Work Number is FCRA-governed, consumers gain these additional layers of transparency:



Employment Data Reports (EDR) available for consumers



Data only accessed by credentialed verifiers with permissible purpose



Data is not used or sold for marketing purposes



Transparency for the verifier:

Knows they are getting information directly from the employer's payroll feed, and benefiting from a more frictionless verification process



Transparency for the employer/payroll provider:

Knows they are providing information for verification purposes to help their employees obtain credit and aid, while benefiting by reducing risk and time spent on verification requests





Safeguarding Employee Data

Do you *really* know who is requesting information?



Verifier Clients are **credentialed** to verify legitimacy of the organization prior to receiving access to The Work Number data.



Verifiers and all transactions are subject to planned and **random audits** to help ensure proper usage of the data received.



Individual users are **authenticated** at log-in to help provide clear line-of-sight as to who is requesting the verification.



The Work Number service maintains **Globally recognized certifications** in data management and security.





Employee Profile

Name: George

Age: 56

Occupation: Manufacturing

Goal: Buy a new car this weekend, at the best possible

loan rate, with a less than perfect credit score.

Scenario 1: George's information isn't on The Work Number®

- It's Saturday: his employer in unavailable to verify
- George is sent home to search for paystubs
- He won't be getting the car today

Scenario 2: George's information is on The Work Number

- George's income and employment status are verified instantly
- George drives home in his new car that day, with a loan rate he feels good about





Employee Profile

Name: Krista

Age: 26

Occupation: Retail

Goal: Receive government benefits to help support her

young family

Scenario 1: Krista's information isn't on The Work Number

 Krista's benefits are delayed, as manual forms are submitted by the agency to her new employer

 Krista feels embarrassed that her new employer now knows about her financial situation

Scenario 2: Krista's information is on The Work Number

- Krista's employment income is verified instantly through the agency's integration with Equifax
- Krista feels good that her personal financial privacy has been maintained







The Work Number – How it Works

Enabling employees from organizations of all sizes to take advantage of automated employment and income verification.



Employees/
Consumers

Is wanting to buy a house, qualify for government benefits, needs a credit line increase, ect.



Credentialed Verifiers



Mortgage, Auto, Credit, Background Screeners, Government, and more Requests income and employment information with permissible purpose*

Provides verification



THE WORK NUMBER

Data encrypted at rest and in transit

Provides data each payroll cycle



Employer/
Payroll Provider

Helps free up staff time and reduce risk around verification process

Provides an important employee benefit with no cost to the employer

*Verifiers must have a permissible purpose to access data under the FCRA, which often includes some form of consent and/or application by the consumer.





The Work Number Stats

More coverage can help drive faster decisions for your employees.

2.8M

Employer Contributors

From businesses and partnerships of all sizes

161M+

Active Employee Records

Representing more than two-thirds of the U.S. non-farm workforce*

65,000+

Verifier Organizations

Use The Work Number® when employees are seeking loans and aid²

23%+

After Hour Instant Verifications

Were completed after business hours or over the weekend¹

*US non-farm payroll data from Bureau of Labor Statistics (BLS) as of June 2023 represents how many people are employed in the US in manufacturing, construction, and goods companies. Non-farm payroll excludes farm workers, private household employees, or non-profit organization employees.





By automating the income and employment verification process with **The Work Number**[®] from Equifax...



Faster Verifications
Better User Experience
Potentially improving
opportunities for credit
and aid





Payroll/HCM Sales
Value-Add
Competitive Advantage
Client Satisfaction





Value Delivered for Asure & Service Bureau Clients:

Value to customers

- 653K total verifications handled since launch (Aug'22 - Jun'23)
- Current pace = 85K per month
- Service Bureau Clients:
 12,465 employers live on TWN
 145K hours saved per year¹
 \$5.1M cost saved per year²

Value to their employees

- Active employees average 1.2 verifications per year
- Instant, 24/7, Private & Secure!
- Types of verifications:
 54% Verification of Income
 34% Social Service Verification
 11% Verification of Employment
- 1. Equifax research indicates that a single verification of employment (VOE) can take **10-15** minutes to complete, a verification of income (VOI) can take **15-20** minutes and a Social Service Verification (SSV) can take **20-30** minutes due to the level of detail required.
- 2. Applying an average \$75K cost for HR Specialists, automating these verifications with The Work Number could reduce your clients operational costs by up-to **\$7.50** per VOE, **\$10.00** per VOI and **\$15.00** per SSV.





Value Delivered for a Leading Asure Service Bureau:



107K verifications (14K per month)

37K hours saved (58K per year)

\$1.3M cost saved (\$2.1M per year)

Average per customer:

219 verifications per year

74 hours saved per year

\$2,600 cost saved per year







HAPPY HOUR@ ASURE OFFICES

TONIGHT

5:30 - 7 PM

4 Min Walk | See Map

Wear Your Evolve Badge

SPONSORED BY **EQUIFAX**°

The Work Number®



